NNLM Evaluation Office

Annual Report: 1 May 2019 – 30 April 2020 (UG4 Year 4)

Year by the Numbers



Overview of ROC and Annual Goals

The NNLM Evaluation Office (NEO) provides evaluation support for the Network of the National Library of Medicine and NIH All of Us. NEO assists the Network with the resources necessary to make data driven decisions, and partners with the regions to offer data, analysis and expertise.

Year 4 goals included:

- Designing and building a dashboard for NNLM staff
- Developing a Data Visualization Community of Practice
- Creating evaluation approaches for RML/Office Staff and NNLM network members
- NEO Evaluation Consultancy Pool
- Developing an RFP evaluation process
- Building a Data Warehouse
- Creating LiveStories Data Visualizations
- Evaluating the Diversity, Equity, and Inclusion webinar series

Key Accomplishments National Evaluation Office (NEO)

Website Data

- 4,713 visitors
- Top page: Evaluation

Resources

- **Top class:** Evaluation Basics
- Most viewed report: 2020
 NNLM Summit Report



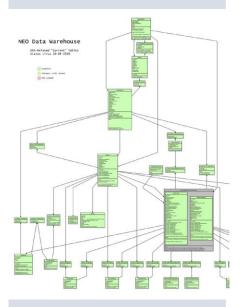
- Constructed a Data Warehouse housing all DRS data in a reportingfriendly format
- Lead an Evaluation Working Group, averaging 11 representatives across regions and offices
- Developed Google Analytics dashboard measures the impact of their nnlm.gov web content
- DEI Initiative: Evaluated over 1,000 participants data from the national webinar series
- RFP Standardization: Formed an RFP technical working group to review RFPs across the network and created a standardized RFP scorecard for Health Outreach awards
- Ad-Hoc Data Reporting: NEO generated over 30 ad-hoc data reports during Y4
- Evaluated and reported on the 2020 NNLM Summit
- Provided ongoing evaluation expertise to RMLs and members on evaluation plan and tool development





Top Three (3) Programs and Activities

(1) NEO/Data Warehouse The Data Warehouse houses all DRS data.



(2) NEO/Internal Dashboard Measures impact at a project and regional level.

See (*right, top*): Regional Profile | Projects

(3) NEO/DEI & NIH All of Us Evaluation Reports

Evaluation reports, conducted by evaluation specialists, measure national program impact.

See (right, bottom): Webinar #7 I am Safe Zones: Sticks and Stones LGBTQIA 101

Regional Profile | Projects





WEBINAR #7: I AM SAFE ZONES: STICKS AND STONES LGBTQIA 101 MAY 13TH, 2020

EVALUATION RESULTS
AAHSL/NNLM/MLA DIVERSITY, EQUITY, AND INCLUSION
WEBINAR SERIES
2019 - 2020

1. EVALUATION SUMMARY

Funded by the National Library of Medicine under Grant No. UG4LM012343 with the University of Washington.

1. EVALUATION SUMMARY

The Pacific Northwest Region Medical Library hosted the seventh of nine webinars, I am Safe Zones: Sticks and Stones LGBTQIA 101 on May 13th 2020. The session included content on identifying stereotypes, derogatory terms, and other assumptions for lesbian, gay, bisexual, trans, and heterosexual people.

The session evaluation survey was modified from the existing NNLM training evaluation form to include session-specific learning outcome questions. An evaluation link was provided to the session attendees on May 13th, 2020. As the survey remains open for people seeking Continuing Education (CE) credit, this report included the surveys completed from May 13th, 2020 through May 27th, 2020. A total of 305 people attended the session and 101 surveys were completed with a response rate of 33% percent.

The Survey data were subsequently downloaded from REDCap[i] and analyzed by the NEO Evaluation Specialist using SPSS version 26.0 for univariate analysis. A paired-sample test was conducted to compare the difference in the respondents' expertise prior to and after taking the session.



